

NEED MORE INFORMATION ?

For more information on Social Welfare Schemes and Services

- Log on to www.welfare.ie
- LoCall Information Line 1890 66 22 44 (9am to 5pm)
- Email info@welfare.ie
- Drop in to your Social Welfare Local Office or Citizens Information Centre

Information and application forms can be downloaded or requested from the Department website www.welfare.ie

The Citizens Information Board is the statutory body which supports the provision of information, advice and advocacy on the broad range of social and civil services to the public. It provides the Citizens Information website and supports the voluntary network of Citizens Information Services and the Citizens Information Phone Service. Each Citizens Information Service covers a geographical area, either country-wide or part of an urban area, and delivers its services through a network of Citizens Information Centres (CICs). Citizens Information is provided by 42 Citizens Information Services from 268 locations. These consist of 106 Citizens Information Centres (54 full-time and 52 part-time) and 162 outreach services.

www.citizensinformation.ie

Lo-Call 1890 777 121 (Mon-Fri 9am-9pm)

Local Centres (see Golden Pages)

The contact details and opening hours of your nearest Citizens Information Centre are listed in the Golden Pages.



Mental Health Ireland

Supporting Positive Mental Health



Department of Social and Family Affairs

An Roinn Gnóthaí Sóisialacha agus Teaghlaigh

www.welfare.ie



Entitlements/Benefits for People with Enduring Mental Health Problems



Mental Health Ireland

Supporting Positive Mental Health



Department of Social and Family Affairs

An Roinn Gnóthaí Sóisialacha agus Teaghlaigh

www.welfare.ie

Mental Health Ireland

Mensana House
6 Adelaide Street
Dun Laoghaire
Co. Dublin
Tel: 01 2841166
Fax: 01 2841736

E-mail: info@mentalhealthireland.ie

Website: www.mentalhealthireland.ie



This latest information leaflet in a series produced by Mental Health Ireland is aimed at providing an accessible and a general overview of benefits and entitlements for people with enduring mental health problems. It should be emphasised that the information contained in this leaflet is not exhaustive by virtue of space restrictions of providing information in a leaflet format and a primary focus on entitlements and benefits related to mental health disability.

Mental Health Ireland wishes to acknowledge the financial assistance and information data provided by the Department of Social and Family Affairs in the production of this leaflet.

MAIN BENEFIT

Disability Allowance (D.A.)

- Disability Allowance is a means tested payment for people with a specified disability whose income falls below certain limits and who are aged between 16-66. The disability must be expected to last for at least one year.

How to Qualify

- Aged between 16 and 66.
- Satisfy a means test.
- Satisfy the habitual residence condition. Habitual residence means you have a proven close link to Ireland or other parts of the common travel area.
- N.B. If you are living in residential care or are a long-stay patient in hospital, you may still be entitled to Disability Allowance.
- Have a specified disability.

How to Apply

Complete application form DA 1 and return to:

Disability Allowance Section

Social Welfare Services,
Ballinalee Road,
Longford.
Tel: (043) 3340000

Application forms are available from the Department website www.welfare.ie, your Social Welfare Local Office or your local Citizens Information Centre or by texting FORM DA followed by your name and address to:
51909 (Republic of Ireland only) *Standard text rates apply*

OTHER BENEFITS

Supplementary Welfare Allowance (S.W.A.)

- A means-tested payment for people who are not able to meet their needs and those of their dependents from their own means.
- Supplementary Welfare Allowance provides a basic weekly Allowance as a right to eligible people who have little or no income
- People with low incomes may qualify for a weekly supplement under the scheme to meet certain special needs. In addition, payments can also be made in respect of urgent or exceptional needs.

How to Qualify

- Satisfy a means test.
- Satisfy the habitual residence condition.
- With exceptions, a person in full time employment is not generally entitled to S.W.A.

How to Apply

The Community Welfare Officer of your local office of the Health Service Executive.

Rent Supplement

- A payment to help people living in privately rented accommodation with the cost of rent.

How to Qualify

- If you are not in full-time employment and in receipt of Disability Allowance.

How to Apply

To apply for Rent Allowance you apply through the Community Welfare Officer of your local office of the Health Service Executive.

Rent Accommodation Scheme (R.A.S.)

- A Local Authority pays full rent to the landlord of a rented residence on behalf of the tenant.

How to Qualify

- In receipt of Rent Supplement for more than 18 months and in need of long-term housing, you may be eligible.
- Final decision on eligibility made by Local Authority.

How to Apply

Contact your Local Authority.

Heating Supplement (H.S.)

- Help people who have extra heating needs.

Exceptional Needs Payment (E.N.P.)

- A single payment to help meet essential, once-off, exceptional expenditure.

How to Apply for H.S. and E.N.P.

The Community Welfare Officer of your local office of the Health Service Executive.

Free Travel

- Allows a person to travel free of charge on public transport.

How to Qualify

- Issued automatically if you are resident in the State and receiving Disability Allowance.

EXTRA BENEFITS

Household Benefits Package (H.H.B.)

The following Allowances comprise the H.H.B. –

- Electricity or natural gas or bottled gas refill allowance
- Telephone allowance (Landline or Mobile Phone Allowance)
- Free television licence

How to Qualify

- Subject to certain conditions, a person on a Disability Allowance may qualify.

How to Apply

Complete application form HB 1 and return to:

Household Benefits Section

Social Welfare Services
Freepost,
College Road,
Sligo.
LoCall 1890 500 000 (from the Republic of Ireland only)

Application forms are available from the Department website www.welfare.ie, your Social Welfare Local Office or your local Citizens Information Centre or by texting FORM HHB followed by your name and address to:
51909 (Republic of Ireland only) *Standard text rates apply*